# **USER GUIDE**

# **Bank**Plus<sup>®</sup>

# ADDING SUB-USERS

To add sub-users to the new system, you will need to use the Manage Users feature located under the **Additional Services** menu.

• From the *Users with Account Access* screen, select the **+Add a user** button to access the *Manage User Details and Access Settings* screen.

<b>Bank</b> Plus <sup>.</sup>							
My Accounts	Move Money	Account Services	Additional Services	Reports			
			Manage Users	վեղ			
			Bill Pay	0			
Users	with Acc	ount Acces	Online Statements	10-1-1			
		wy Acco	ans more noney Account Services Account	a services insports			Last Visit Aug 5, 202
		Use	ers with Account Access				Add a user
		N	ame *	Role	Status	Grant Access	Options
		10	USINESS USER 1	Business User	Active		-
		B	USINESS USER 2	Business User	On Hold		-

# **MANAGE USERS AND ACCESS SETTINGS** USER DETAILS

Enter sub-user name, phone number and email address. The email address is used to send login instructions. The phone number that is entered will be used for multi-factor authentication. Please note that the phone number cannot contain an extension.

First Name	Middle Name (Optional)	Last Name	
Phone Number	Email		

## MANAGE USERS AND ACCESS SETTINGS USER ACCESS SETTINGS | TAX ID OR ACCOUNT LEVEL ACCESS

In this section you can grant full or selective access to specific services within Business Online Banking . This can be done at the Tax ID or account level. To get started, from the dropdown box select the Tax ID that the accounts to which you will be granting access are under.

#### 1. Granting Full Access for a Tax ID

- To grant full access to accounts under a specific Tax ID, click the drop-down menu to select the specific Tax ID for which you will be granting access.
- Select the Grant full access for this Tax ID box.

User Access Settings	Copy access from another user V
Modify account specific access	
Select a Tax ID and set access for each account	
BANKPLUS TEST ACCOUNTS 1 of 1	Grant full access for this Tax ID
CAREFREE CHECKING - *0105 \$2,840.60	Full Access Granted
HIGH YIELD BUS MM - *5556 \$0.00	Full Access Granted

#### 3. Granting Full Access for a Specific Account

After selecting the appropriate Tax ID, select the **Full Access Granted** box for the account you will be granting full access.

User Access Settings	Copy access from another user
Modify account specific access	
Select a Tax ID and set access for each account	
BANKPLUS TEST ACCOUNTS 1 of 1	Grant full access for this Tax ID
<ul> <li>CAREFREE CHECKING - *0105</li> <li>\$2,840,60</li> </ul>	Full Access Granted
View Balances	
View Transaction History / Statements	
Internal Transfer	
Stop Payments	

#### 4. Granting Selective Access

- After selecting the appropriate **Tax ID**, click on the account you would like to grant access to expand the options.
- From here, select the box next to each item you to which would like to grant access.

User Access Settings	Copy access from another user
Modify account specific access Select a Tax ID and set access for each account	
BANKPLUS TEST ACCOUNTS 1 of 1	Grant full access for this Tax ID
<ul> <li>CAREFREE CHECKING - *0105</li> <li>\$2,840.60</li> </ul>	Full Access Granted
View Balances	
View Transaction History / Statements	
Internal Transfer	
Stop Payments	

#### MANAGE USERS AND ACCESS SETTINGS

#### **USER ACCESS SETTINGS |** SET ACCESS FOR ALL ACCOUNTS

From the **Set access for all accounts** section, you will select features that sub-users can access across all accounts.

• To grant access to these features, select the box next to each item to which you would like to grant access.

Set	access for all accounts	
	ACH File Import - Import Recipient Information	
	ACH File Import - Manage Import File Definitions	
	Bill Pay	
	Business Mobile App	
	Check Reorder	
	Online Statements	
	Remote Deposit	
-		

# MANAGE USERS AND ACCESS SETTINGS USER ACCESS SETTINGS | SET TRANSACTION LIMITS FOR ALL ACCOUNTS

In this section, company administrators can grant access to specific user-level functionality and transaction limits. The administrator is able to apply company limits or set transaction limits specifically for this user (equal to or lower than the company limits).

- Apply Company Limits: If you have preset Company Limits, simply select the Apply Company Limits option next to each of the limits where you want them applied.
- Setting Transaction Limits: Select the account for which you would like to set limits to expand the menu. Then enter the following limits: **Per Transaction, Per Day, Per Month**.

Set transaction limits for all accounts ①				
ACH Payments Creation Limits	Apply Company Limits			
Per Transaction	Maximum \$100.00			
Per Day	Maximum \$100.00			
Per Month	Maximum \$400.00			

# MANAGE USERS AND ACCESS SETTINGS USER ACCESS SETTINGS | SET APPROVAL THRESHOLDS FOR ALL ACCOUNTS

In this section, company administrators can grant access to specific user-level functionality and transaction thresholds. The administrator is able to apply company thresholds or set transaction thresholds specifically for this user (equal to or lower than the company threshold).

- Apply Company Thresholds: If you have preset Company Thresholds that you would like to apply to the user settings, simply select the Apply Company Thresholds option.
- Setting Approval Thresholds: Click Transaction Approval Threshold to expand the threshold fields and enter the following items: ACH Payments Approval Threshold per Transaction, ACH Collections Approval Threshold per Transaction and ACH File Pass-Through Approval Threshold per File.



## MANAGE USERS AND ACCESS SETTINGS USER ACCESS SETTINGS | SET ACH TRANSACTION TYPES FOR ALL ACCOUNTS

- Setting ACH Transaction Types: Expand each section under the Set ACH transaction types for all accounts and select the allowed transaction types for both ACH Payment Type and ACH Collection Type.
- Once you have all permissions added, click **Save**.

