



PERSONAL BANKING CONVERSION TIMELINE AND CHECKLIST

CONVERSION WEEKEND

FRIDAY, AUGUST 19 - MONDAY, AUGUST 22

During the conversion weekend, some services may be periodically interrupted or not available. We anticipate the system conversion timeline will last from 5 p.m. on Friday, August 19, through end of day Sunday, August 21.

BRANCHES

On Friday, August 19, First Bank and Trust (FBT) branches will close at regular banking hours and will reopen as BankPlus on Monday, August 22.

PRIOR TO MONDAY, AUGUST 22 | Continue to use First Bank and Trust locations for your banking needs.

MONDAY, AUGUST 22 | Begin using BankPlus locations for your banking needs.

DEBIT CARDS

FBT debit cards will continue to work through the conversion weekend until 9 a.m. CST on Monday, August 22. BankPlus Visa® debit cards were mailed in early August.

- EARLY AUGUST** | You should have received your new BankPlus Visa® debit card(s).
- MONDAY, AUGUST 22 OR BEFORE** | Call 1-866-474-9333 to activate your BankPlus debit card(s) and select your PIN.
- MONDAY, AUGUST 22** | Begin using BankPlus debit card(s).

- 9 A.M. CST, MONDAY, AUGUST 22** | FBT debit cards will no longer be active. Cut up or shred any First Bank and Trust debit cards.
- MONDAY, AUGUST 22 or AFTER** | Update any ongoing automatic payments with your new BankPlus Visa debit card.
- If you did not receive a BankPlus Visa debit card by **August 22**, visit a BankPlus branch and have one printed via instant issue.

CHECKS

You can continue to use your FBT checks after conversion.

- MONDAY, AUGUST 22 and AFTER** | Begin using BankPlus deposit slips.

ONLINE BANKING AND BILL PAY

4 P.M. CST, WEDNESDAY, AUGUST 17 | *External funds transfer (TransferNow) will become unavailable, and the information will not convert to the BankPlus Online Banking System.*

- PRIOR TO 4 P.M. CST, WEDNESDAY, AUGUST 17** | View and gather any TransferNow information needed for your records.
- PRIOR TO 4 P.M. CST, WEDNESDAY, AUGUST 17** | Schedule any bills needing to be paid through Monday, August 22.

5 P.M. CST, FRIDAY, AUGUST 19 | *FBT Online Banking will become inactive in view-only mode.*

- PRIOR TO 5 P.M. CST, FRIDAY, AUGUST 19** | Conduct any business you may need to in the First Bank and Trust Online Banking systems.
- If you use Quicken or QuickBooks, download account activity (in any format) through Friday, August 19.

SUNDAY, AUGUST 21 OR SOONER | *Online Banking will be available.*

Notes:

- You will not be able to see account transaction history until Tuesday morning, August 23rd. Online Statements will be available in the coming days.

- The “Available (balance)” displayed within online and mobile banking is your current balance (as of the end of the previous day), plus or minus any pending transactions, plus your DOS limit (if applicable) and any balance in linked accounts (Overdraft Protection Plan).

ONCE SYSTEMS ARE LIVE

- You will receive an email from BankPlus Customer Service (notifications@bankplus.net) letting you know that the system is live and ready to be used.
- Login using the same User ID that you currently use to access FBT Online Banking for the BankPlus username. Your password will be 8-digits, consisting of the last four digits of your Social Security number followed by your 4-digit birth year.
Example: SSN 123-45-6789 | Birth Year 1998 - Password will be 67891998
- If you prefer to, update both your Username and Password after initial login.
- Ensure that Bill Payments that were set up in the FBT Online Banking system are showing as pending payment.
- Re-establish any alerts and notifications you had set up in the FBT system based on the BankPlus availability.
- Re-establish any scheduled recurring transfers you had set up in the FBT system.
- Set up any external funds transfers within the BankPlus Online Banking system.

MOBILE BANKING APP

5 P.M. CST, FRIDAY, AUGUST 19 | FBT Mobile Banking app will become unavailable.

- PRIOR TO 4 P.M. CST, FRIDAY, AUGUST 19** | The cutoff time for Mobile Deposits is 4PM. Submit any Mobile Deposits prior to this time.

MONDAY, AUGUST 22

- Download the BankPlus Mobile Banking app from your app store.
- Delete the FBT Mobile Banking app from your device(s).



SCAN ME