



Dear Business Banking Customer,

At BankPlus, securing your confidential information is a top priority. We would like to take this opportunity to remind you of some best practices you can adopt in order to assist us in protecting your information as you initiate wire transfers and ACH transactions online.

- Create a strong password with at least 10 characters that include a combination of mixed case letters, numbers and special characters, and change that password regularly.
- Prohibit the use of “shared” usernames and passwords for online banking systems.
- Never share username and password information with third-party providers.
- Never provide information regarding your Go ID token.
- Never leave a computer unattended while using any online banking service.
- Be wary of suspicious emails or calls requesting username, password, or token information. Remember that BankPlus will never contact you directly to retrieve your login credentials or Go ID token code.

Please take a moment to ensure that your Online Banking practices follow the above guidelines. If you have any questions or need assistance in strengthening your Online Banking procedures, please contact a BankPlus Customer Service Representative at 1-888-811-(PLUS)7587 or send an e-mail to [eBankPlusService@BankPlus.net](mailto:eBankPlusService@BankPlus.net).

Sincerely,  
e-BankPlus